



**OUR RESPONSE TO COVID-19** 

## **HOSPITALITY**

**SAFETY & WELLNESS** 

We've put a few procedures in place to ensure the safety of our guests, our staff and our community.



We are so glad to be welcoming you to a Copia Vineyards wine tasting experience. The format will be a l-hour long tasting flight by appointment.

Reservations are limited during each hour, with precautions being taken to not have any one group within 6-feet of another group and leaving plenty of time in between entry and exit before the next appointment begins.

By current order of the State of California, all experiences will occur outdoors.

In this ever-evolving environment, we are doing our utmost to provide a "touchless" guest experience for your safety. Wine flights will be pre-poured before your appointment. If you order a glass or bottle, our staff will take care to place the items on a counter or stand and step 6 feet away to allow you to retrieve it.

All glassware, carafes and spittoons are cleaned and sanitized prior to your arrival.

All guests are required to wear a face mask upon arrival. Face coverings can be removed once you are seated. Face masks are also required when departing and when you are not seated at your table. All visitors must also adhere to social distancing.

All highly trafficked areas of the tasting room are thoroughly sanitized before and after your appointment. This includes door handles, point-of-sale terminals, restrooms, menus, table-tops and chairs.

Our team is taking every measure to make sure they are healthy. Daily wellness checks are being performed before anyone is permitted to work. Before your arrival and throughout the duration of your visit, our staff will be washing and sanitizing their hands.

The Fine Print: Please remember that a face mask is required upon arrival, to enter the tasting room and when not seated in your designated area. We do have a limited amount of single use masks on hand that can be provided to you (based on availability). Visitors not wearing a mask or adhering to social distancing may be asked to leave. We appreciate your compliance and understanding as we strive to keep everyone safe and sound. We look forward to welcoming you! Please do not hesitate to email us at <a href="mailto:tastingroom@copiavineyards.com">tastingroom@copiavineyards.com</a> with any questions or concerns.